

DOMESTIC VIOLENCE RESOURCE GUIDE

In an emergency, call 911

For information locally, call the 24-hour crisis hotline at 704-332-2513
National Domestic Violence Hotline...800-799-SAFE (7233)
Teen Dating Violence Hotline...1-866-331-9474

COUNSELING AND SUPPORT

Where can an abused person get domestic abuse counseling?

Jewish Family Services	704-364-6594
Counseling, information and referral, emergency support services.	
Safe Alliance Domestic Violence Shelter	704-332-2513
24-hour hotline. Non-residential group and individual counseling. Free.	
Lake Norman/Cornelius Office	704-999-5038
Mecklenburg County Community Support Services	704-336-3210
Group and individual counseling. Free.	
Programa Confianza	704-432-6970
Group and individual counseling, Latino. Free.	

Where can children get counseling and support?

HERO (Community Support Services)	704-336-3210
For child witnesses of domestic violence ages 5-18. Free.	
Community Support Services	704-336-3210
Teens 13-18 who have been in a DV relationship. Individual counseling. Free.	
REACH (Community Support Services)	704-336-3210
For teen witnesses who demonstrate at-risk behaviors. Age 13-17. Free group sessions.	
Domestic Violence Shelter	704-332-2513
Non-residential individual counseling. Free	
Department of Social Services	704-336-2273
For children who have been abused.	

Where can abusers be referred for counseling?

Domestic violence is about battering – not anger management.

The abuser must take responsibility for his/her actions before being accepted into a program.

IMPACT	980-721-7268
Court or self-referral batterer intervention and mentoring: 26 or 52 weeks. Men only. Fee based.	
NOVA	704-336-4344
Court and provider referred (churches included) batterers intervention: 26 weeks. Men, women and Spanish-speaking groups. Fee based.	

LEGAL SUPPORT & CHILD CUSTODY/VISITATION

Why, when and how would one get a restraining order?

If the victim has been physically assaulted or threatened with bodily harm, she/he can file for a restraining order.

For help contact:

Victim Assistance (Safe Alliance) ...720 E. 4th St., Suite 204	704-336-4126
Helps with filing papers for an emergency restraining order, accompanies to court for all hearings, advocates on behalf of victims. Free.	
Legal Aid of North Carolina	704-376-1600
Help with obtaining an attorney for a hearing on a one-year restraining order. Free, if accepted.	
Legal Services of Southern Piedmont, Inc.	704-247-1931
Assistance to Spanish-speaking immigrant victims. Free, if accepted.	
Magistrate's Office - 801 E. Fourth St., Charlotte, NC	704-347-7844
For weekend and evening emergency protective orders. Open 24 hours a day for criminal matters.	
Civil Clerk's Office - 832 E. Fourth St., Room 3725, Charlotte, NC	704-686-0520
Paperwork available for filing; no assistance provided.	
Private Attorney	
For hearing on a one-year restraining order. (See "How do I find an attorney" below.)	
Legal Aid of North Carolina Battered Immigrant Project	866-204-7612
Provides immigration assistance to immigrant victims of domestic violence, sexual assault, and human trafficking. Intake on Thursdays from 9 am – 3 PM. Free, if accepted	

How does one find an attorney or get legal information?

Attorneys who are specialists in domestic abuse or at least in family law with some experience in the DV area are suggested. To find one, contact:

Mecklenburg County Bar Lawyer's Referral Service	704-375-0120
Attorney referral as well as 30 minute consultation for \$50	
McDowell Street Center for Family Law	704-331-4774
Sliding Fee Scale.	
Women's Law.org	www.Womenslaw.org
Provides easy-to-understand legal information and resources to women living with or escaping domestic violence or sexual assault. Search for State specific laws.	

How does one get legal advice or proceed on one's own?

Self-Serve Center - 832 E. Fourth St., Room 3350, Charlotte, NC 704-686-0210
Provides paperwork and instructions for filing civil motions pro se (on your own). No advice given. Open 8:30AM to 12 Noon, Monday-Friday. Free legal clinics for custody and divorce.

Community Support Services Family Law Clinic 704-336-3210
Twice a month. Call for an appointment. Free.

Where can children be safely supervised during visitations, and children and parents protected from possible abuse during exchanges?

Mecklenburg County Supervised Visitation and Exchange Center 704-432-1581
On-site visits and exchanges monitored by trained professionals. Visiting parent must initiate service. Free. Limited days and hours.

CRIMINAL JUSTICE SYSTEM

How does one take out charges to have the abuser arrested?

*A police report is required. If you don't already have one, call 911. Take the police report to the *Magistrate's Office and ask to press charges. CMPD DV Unit# 704-336-2811.*

Victim Assistance - 720 E. 4th St., Suite 204, Charlotte, NC..... 704-336-4126
Will help follow the case as advocates and will accompany to court if contacted by victim.

District Attorney's Office 704-347-7891
Handles the victim's side of the case. Will be able to answer questions regarding criminal charges and court dates and times.

***Magistrate's Office - 801 E. Fourth St., Charlotte, NC 704-347-7844**
Open 24 hours a day for criminal matters.

HOUSING

Where can a woman and her children go in an emergency?

Domestic Violence Shelter..... 704-332-2513
Free residential care including counseling, case management and transitional services.

Salvation Army Center of Hope - 534 Spratt Street..... 704-348-2560
Open to women and families.

MEDICAL HELP...SEXUAL ASSAULT

Will an abused woman find help at a hospital? Is there a hotline?

Yes. Carolina and Novant Healthcare facilities offer forensic services (evidence collection by forensic nurses) and information and referral services.

CMC Domestic Violence Healthcare Project (DVHP)..... 704-446-3999
Designated advocates/counselors available 24 hours a day to provide safety assessment, planning and referral information.

Presbyterian Project Safe DV Information Line..... 704-614-7212
Sexual Trauma Resource Center Hotline 704-375-9900

PETS/ANIMALS

What if they won't leave because of the pet?

Safe Haven 311 or 911
Accepts all types of animals for indeterminate period of time in cases of domestic violence. Password protected to ensure safety.

FINANCIAL ASSISTANCE

Where should one go for financial help?

Crisis Assistance – 500-A Spratt St, Charlotte, NC 704-371-3000
In emergency situations such as possible eviction or utility turn-off.

Department of Social Services 704-336-3150

Surrounding County Battered Women Shelters:

- Cabarrus County, CVAN 704-788-2826**
- Gaston County 704-852-6000**
- Iredell County..... 704-872-3403**
- Union County, Turning Point 704-283-7233**
- South Carolina (Chester, Lancaster, and York Co.), Safe Passages..... 800-659-0977**